

Terms and Conditions – Refund Policy for POLI.design Summer School

These Terms and Conditions outline the refund policy applicable to students enrolling in the POLI.design Summer School. By proceeding with the payment of the participation fee, the student confirms full acceptance of the following terms.

1. General Provisions

- 1.1. These refund terms apply exclusively to the Summer School programs organized by POLI.design within the Politecnico di Milano Design System.
- 1.2. Any refund will be processed using the same method of payment originally used by the student.
- 1.3. POLI.design reserves the right to modify these terms, with prior notice, if required by institutional or legal obligations.

2. Cancellation of the Course by POLI.design

2.1. If POLI.design cancels a course due to insufficient enrollment or for any other reason beyond its control:

- The student will be offered the possibility to transfer their enrollment to another Summer School course (if available).
- If the student **declines the transfer, 100% of the paid participation fee will be refunded.**

3. Minimum Enrollment Not Reached

- 3.1. Each course requires a **minimum of 20 (twenty) enrolled participants** to be activated.
- 3.2. If this minimum is not reached:

- POLI.design will notify the enrolled student(s) and propose alternative course options.
- Should the student **refuse to participate in a different course, 100% of the participation fee will be refunded.**

4. Visa Refusal

4.1. In case of **refusal of the visa application** by the Italian authorities, the student is eligible for a **refund of 85%** of the total fee paid, under the following conditions:

- The student must notify POLI.design in writing **before the official start date of the course**.
 - The student must provide **official documentation** proving that the visa was denied (e.g., a letter from the Italian Embassy or Consulate).
- 4.2. No refund will be issued if the visa refusal is communicated **after the start of the course**.

5. Voluntary Withdrawal by the Student

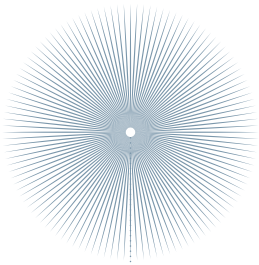
- 5.1. Students may voluntarily withdraw from the course for personal reasons.
- 5.2. If the withdrawal is communicated in writing to POLI.design at least **60 (sixty) days before** the start of the course, the student is eligible for a **refund of 85%** of the total fee paid.
- 5.3. No justification or documentation is required in this case.
- 5.4. If the withdrawal is communicated **less than 60 (sixty) days before** the course start date, **no refund will be granted**.

6. Personal Force Majeure Cases

- 6.1. In cases of serious and documented personal circumstances, such as:
- Certified medical conditions or illnesses that prevent participation;
 - Serious family emergencies, including the illness or death of a close family member; the same refund conditions as in Section 5 apply.
- 6.2. The student may withdraw up to **60 days before** the course start date and receive a **refund of 85%** of the participation fee.
- 6.3. Supporting documentation may be required.
- 6.4. If the withdrawal is communicated **after the 60-day deadline**, no refund will be provided, regardless of the reason.

7. Delays in Visa Issuance or Travel Disruptions

- 7.1. If the student is unable to attend the course due to delayed visa issuance, missed flights, or other travel-related issues:
- The standard policy for voluntary withdrawal applies (Section 5).
 - **Refund of 85%** of the fee is only granted if the withdrawal is communicated **at least 60 days** before the course start date.
 - No refund will be issued for communications received **less than 60 days** prior to the course start.



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8. Acceptance of Terms

- 8.1. The student declares to have read, understood, and accepted the above Terms and Conditions.
- 8.2. Payment of the participation fee constitutes full acceptance of these refund policies.

POLI.design
Società consortile
a responsabilità limitata

Campus Bovisa
Via Don Giovanni Verità 25,
20158 – Milano

T. +39 02 2399 7206

info@polidesign.net
www.polidesign.net

P.I. / C.F. 12878090153
C.C.I.A.A. Milano 192631
REA 1593683